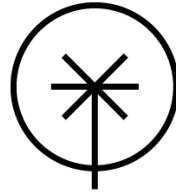


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# Check-IN Contactless

Dreamplace Hotels & Resorts



**DREAMPLACE**  
HOTELS & RESORTS

# Check-IN Contactless

Dreamplace Hotels & Resorts provides different solutions to allow our guests the access to the hotel avoiding personal contact during the Check-IN.

**A. Check-In Express Email**

**B. Auto Check-In at the Hotel Reception**

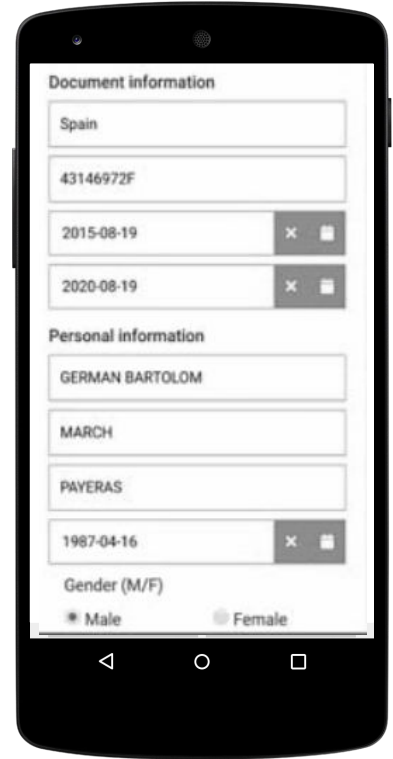
## A. Check-In Express Email

### Description:

**7/3 days before the arrival**, the guest receives **an email with** an exclusive access to the **Check In Express Form**. Upon arrival at the Hotel the guest just need to pick up the room key at the exclusive **Check In Express area**. The **Check In Express form is available until 48 h before the arrival date**.

### Process:

1. During the reservation order must be necessary indicate the guest email address to the Booking team. We offer to our partners the possibility of sending the emailing by themselves and we provide to you the URL of the **Check In Express Form**. **In this case, please contact us and asking for the Check In Express Form Link.**
2. **The guests receives the email to fulfill the Check In Express Form.**
3. Upon arrival at the Hotel the guest just need to pick up the room key at the exclusive Check In Express area.



The image shows a smartphone screen displaying a 'Check In Express Form'. The form is divided into two main sections: 'Document information' and 'Personal information'. The 'Document information' section includes fields for 'Spain', '43146972F', '2015-08-19', and '2020-08-19'. The 'Personal information' section includes fields for 'GERMAN BARTOLOM', 'MARCH', 'PAYERAS', and '1987-04-16'. Below these fields, there is a 'Gender (M/F)' section with radio buttons for 'Male' and 'Female'. The form is displayed on a black smartphone with a white background and black text.

Document information	
Spain	
43146972F	
2015-08-19	X
2020-08-19	X

Personal information	
GERMAN BARTOLOM	
MARCH	
PAYERAS	
1987-04-16	X
Gender (M/F)	
<input checked="" type="radio"/> Male	<input type="radio"/> Female

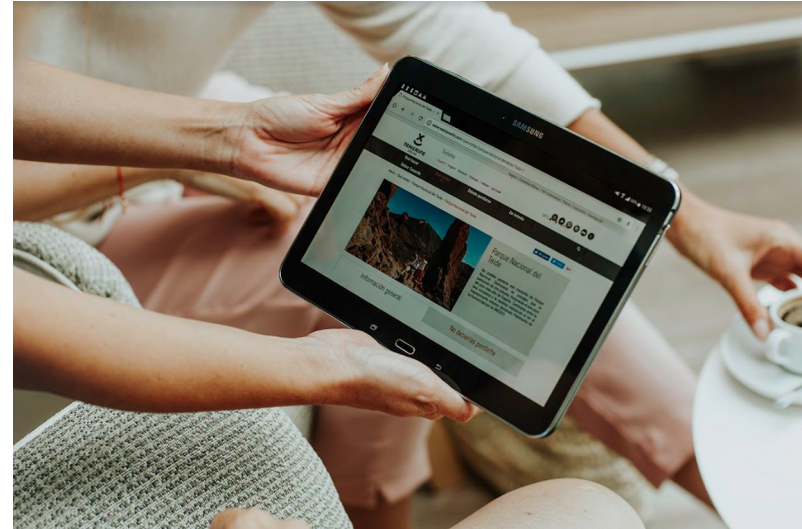
## B. Auto Check-In at the Hotel Reception

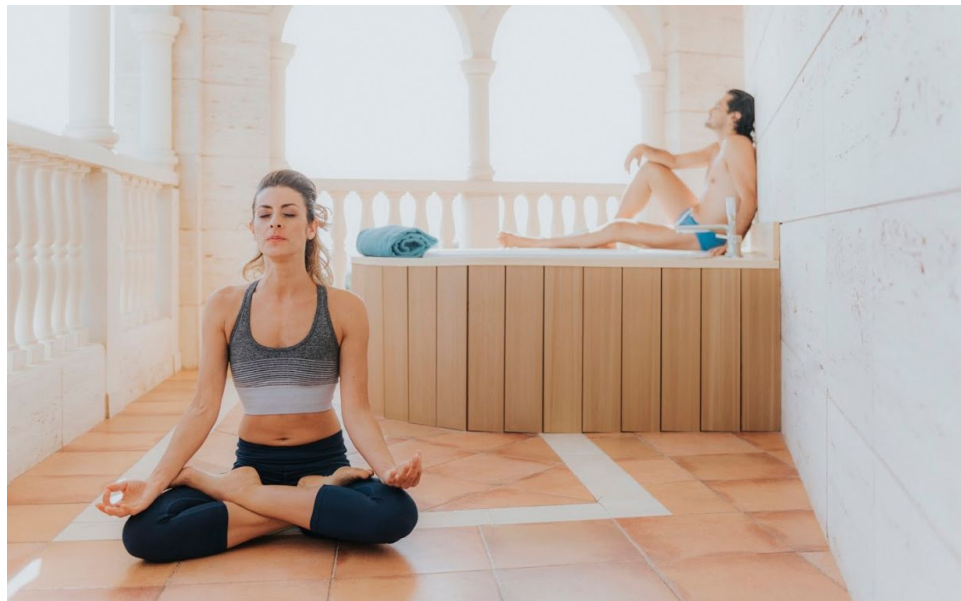
### Description:

Upon arrival at the Hotel, the guest will find tablets to fulfill the Auto Check-In process through a simple form.

### Process:

1. Upon arrival at the Hotel the guest will find several tablets to fulfill the Auto Check-In process. To complete this process is necessary all guests passports or National IDs.
2. If the customer holds several reservations, must be necessary to repeat the process for each reservation number.
3. **After complete the auto check-in on the tablets**, the guest just need to pick up the room key at the exclusive Check In Express area.







For more  
information:

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**Dreamplace Hotels & Resorts**

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